

RESIDENTS' SATISFACTION WITH THE QUALITY OF RESIDENTIAL NEIGHBORHOODS IN THE CITY OF DARAB, IRAN

(Case study: Bazar Neighborhood and Imam Hassan Mojtaba Neighborhood)

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ABSTRACT

The current survey is generally intended to interpret quality of residential localities with cases study in Bazar Neighborhood (traditional neighborhood) and Neighborhood of Imam Hassan Mojtaba (the planned neighborhood in the recent urbanization). In this exploration, the rate of satisfaction of inhabitants of both above-said localities with criteria of quality of residential localities was investigated by the aid of Likert five-scale spectrum, including identity, vitality, diversity, services, access, security, and density and eventually these criteria were employed to analyze by T-test of two populations and F-test. The statistical results indicate that the levels of quality of localities were the same in some criteria including vitality, services, access, density but they were highly different in other parameters such as identity and security.

KEYWORDS: Fabric, Neighborhood, Residential Neighborhood, Satisfaction

INTRODUCTION

In Dehkhoda Dictionary¹, term “neighborhood” stands for “alley, quarter, a part of several divisions in city” (Dehkhoda, 1957). In western terminology, this term has been defined as unit of neighborhood and equivalents such as District, Quarter, and Neighborhood. But the meaning of these equivalents formatively and substantially differs from structure and nature of neighborhood in our classic cities. Neighborhood unit is a planned and designed system while traditional neighborhood is a social circle. Kevin Lynch has defined neighborhood as follows: “The neighborhood is a relatively division of city that possesses.

Monotonous and similar specifications and observer could not practically enter it (Lynch, 1960), but this is definition for a neighborhood unit so it could not be a comprehensive definition for what we recognized it from neighborhood. Lynch has looked at neighborhood with framework of five elements (route, node, sign, quarter, and edge) and he purposed a certain definition for neighborhood. According to his opinion, neighborhood is a wide area that can be identified due to having some common and certain properties so that the person feels subjectively entering it (Chapman, 2004). In western terminology and at present the quantity of inhabitant population is also the major criterion in definition of neighborhood. The neighborhood is defined in Iran as settlement matrix and the area that is occupied with 700-1250 families (approximately 3500-6250 people) with fluctuated range of pedestrian radius access (4-5min). In this definition, neighborhood includes main elements, which play determinant role in its formation (Soltanzadeh, 1989). These elements form the parametric elements (e.g. primary school and mosque) and distributed elements (such as daily and weekly trading centers- Local Park, sporting places, and medical units) as backbone of a neighborhood (Habibi and Masayeli, 1999).

Principles and criteria in Bazar Neighborhood and phase-I

What it presented as title of principles and criteria for satisfaction of inhabitants in this part of essay has essentially formed according to the basis that was codified by expectations from inhabitants in several localities. The group of these principles and criteria may pay the way for recognition of current fabrics as residential localities.

1) Identity

Whereas only human concerns with identity therefore this issue is totally purposed from his/ her viewpoint but with respect to independent environment of his/ her surroundings. Based on his perception from environmental realities and or phenomena, the human defines an object⁶ for his/ her own.

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2) *Vitality*

A very intimate relation has been already assumed for neighborhood and living in the same neighborhood in our culture so that family neighbors formed this great system. Under these conditions, neighborhood was also considered as a great family in which this big family was settled. Naturally, like any other house, it is expected to govern the intimate spirit and climate over there. If today neighbor may be alienated from each other and residential fabrics are cold and spiritless, this may be due to the existing conflict among the present object and our mental image from the residential localities.

Diversity

Principle of diversification can be considered within the framework of principles and criteria of efficiency, vitality, and readability of localities. Probably, one may hear this claim from many persons, who experienced constant contact to a certain neighborhood that they could move from one point of neighborhood to another point with closed eyes. This claim is derived from the accurate and readable subjective image that they have from the neighborhood in their mind. Today access to such an image is not too easy in urban fabrics and at the same time missing direction is also not too difficult task (Lynch, 1971).

3) *Access*

If there is an easy and possible access to types of fields throughout the neighborhood, ease of attendance may exempt inhabitants from searching for a pretext to their attendance in public spaces. The appropriate distance among types of fields and their slightly conversion into each other due to the existing intermediary fields and interfacial spaces may cause a person not to consume energy more than the needed level in order to attend in each of these fields and to take appropriate behavior toward it so that s/he relinquishes presence in public spaces. It should not be forgotten that pedestrian access to space is the easiest and most direct way to presence in space since the pedestrian is present there anyway due to the immediate relation with environment.

4) *Services and facilities*

The movement and activity of local inhabitants also requires platform throughout the neighborhood where the vacant public spaces can provide it at best. Thus penetration of these public spaces among grains of neighborhood may intensify sense of permeation into neighborhood rather than meeting requirements of inhabitants. This justifies the vital nature of the existing public fields inside neighborhood. These public fields were the resting places in neighborhood fabric, which have been forgotten in the current checkered system.

5) *Security*

Expectation for security has the most requisite position among human's requirements after basic needs. This expectation is so sensitive that unlike other requirements, any disorder in meeting that need may be followed by quick reflection and it makes the person to react promptly. Today, majority of us make our own more alone in order to escape from our loneliness jail and to control the risks caused by such loneliness. But if we lived in a neighborhood that we had sense of belonging to that place and if our neighbor worried for us with the benevolent outlook then we had not to build the tall walls around our own and to install the metallic fence over this place and to close the iron doors before us and other people (Habibi, 2003).

The tolerant density and capacity of neighborhood

The density is a concept from the key and determinant subjects and parameters among types of various specific concepts and terms (population, construction, residential, net, and gross densities) and at several matrix- spatial levels. Density comprises of a cause-and-effect relationship with economic, social, cultural, environmental, and matrix factors and it is made up as the basis for issues of policymaking, planning, and design of development plans (Azizi, 2003).

MATERIALS AND METHODS

Methodology

The current research is of descriptive- analytic type in terms of method objective- subjective parameters have been used in combination with each other's in this investigation. We have utilized the existing domestic and foreign studies to select the studies parameters with respect to the literature of subject matter. Most of parameters were subjective; namely, the citizens were asked about their opinion while only two parameters were objective (activity at night and avoidance from monotonous activity). But in this study, the combined method (objective and subjective) has been adapted. To acquire data from objective parameters, librarian studies have been carried out and the indicator subjective

data have been derived from method of using questionnaire and conducting field study. Seven main criteria have been selected in order to cover the effective dimensions in life satisfaction among the inhabitants and seven main criteria of this study were divided into 18 parameters. Also these 18 parameters were divided into other indices. The studied statistical population included the inhabitant citizens in Bazar Neighborhood and Imam Hassan Mojtaba Neighborhood (Phase-I). The method of sampling is randomized sampling technique in this survey. The respondents were chosen from inhabitants in 2 aforesaid localities with various social, cultural, occupational, age and gender- related characteristics and most of them were completely familiar with given neighborhood. Regarding job filed, it has been tried to select several models including worker, employee, free job, illiterate, literate, householder, and student etc. for this purpose, 100 questionnaire forms including 45 various questions about identity, vitality, diversity, services, access, security, and density of localities were administered and examined by the aid of Likert five- scale spectrum. Eventually, in order to determine the rate of inhabitants' satisfaction with localities, independent T-test¹⁰ for two populations was used to compare some questions about 2 localities and one sample T-test¹¹ to compare them with rank 3 so that to determine participants' attitude about criteria in neighborhood, and F-test (ANOVA) 12 and one-way Analysis of Variance tables were employed to identify difference among several educational and occupational groups and period of their residence in any neighborhood separately.

The studied localities

Dated back several thousand years, Darab is situated at southeastern side of Fars Province in Iran (figure 1).



Figure 1: location of Darab city

This zone is considered as one of the ancient areas in Iran and the world. Based on the archeological researches, this location, which was already called as “Darabgard”, dated back to fifth millennium BC (Age of Peapod Pottery and coincided with Sialak Civilization II in Kashan). This town is populated with approximately one hundred thirty people. Bazar Neighborhood is located among Salman Farsi Street at south, Saadi Street at east, and Nehzat Street at western side of this region and it is situated perfectly at the core of historical background and serves as one of the primary localities in this zone. The feature of this neighborhood is related to the presence of bazar, Grand Mosque (MasjedJame)-Abolghasem Saint Shrine (Emamzadeh), and their surrounding dense fabric. Passing through this neighborhood from east to west, Emamzadeh Street has crossed this neighborhood into two northern and southern parts. The religious- entertainment and educational units are more observed at north and intersection with Nehzat Street. With respect to variety of uses and central nature and oldness, this neighborhood possesses certain characteristic. It should be noted that currently due to manipulation and capture of traditional fabric of bazar neighborhood and lack of appropriate urban administration, center of neighborhood, houses, alleys, and traditional signs have been subjected to oblivion. Imam Hassan Mojtaba Neighborhood (Phase I): In this neighborhood, which situated at the eastern side of Mehran Township, is limited from the west to newly-built street and from the north to Mirdamad Blvd. and from the south to Amir Kabir Blvd. and from the east to intermediate phase (Martyr Islaminasab Street). This neighborhood is one of the newly-constructed localities with average urban residential density that possesses checkered design and local servicing elements have been predicted as complex in this area.

Table (1): The main criteria and sub-criteria for evaluation the rate of inhabitants' satisfaction in the given research (Source: Authors)

| Criteria of neighborhood | Parameters | Sub-parameters | Evaluation technique |
|---|---|---|--|
| Identity | Quality of neighborhood relations | Dependence on neighbors Cultural similarity among neighbors | Questionnaire |
| | Quality of sense of belonging to neighborhood | Period of residence Oldness of neighborhood Long residence & habit Preference of questioned neighborhood for residence | Questionnaire |
| | The reminiscent factors | The presence of mosque Existing shrine (Emamzadeh) The presence of Hosseiniyeh | Questionnaire |
| | The emotional factors among inhabitants and a certain place at neighborhood | The presence of green space The presence of mosque Existing shrine (Emamzadeh) The presence of Hosseiniyeh | Questionnaire |
| | The total rate of inhabitants' satisfaction with the neighborhood | Nearness to workplace Identity of neighborhood Housing appropriate price Welfare & comfort in the neighborhood | Questionnaire |
| | Vitality | The possible activity for several age groups in neighborhood | Need to playing ground for children Need to space for women's activity Need to recreational space specific for the youth Need the place for gathering the old people there Shortage of green space in the neighborhood |
| The existing activity at night | | The presence of nightly uses throughout the neighborhood Providing the needed lighting in the required regions throughout the neighborhood | Questionnaire |
| Diversity | Avoidance from monotony | The existing distinct aspects (diversity) in nightly matrices Identical height and dominant materials in sizes of project Difference in some details like opening structures and entrance form etc Orthogonal ways in modern fabrics Benefitting from suddenness | Researcher's view |
| | Beauty of neighborhood | Establishing nodes at inappropriate points Creating openness along local routes in some points where it is possible to concentrate activity Incongruous views | Researcher's view |
| Access | Ease of access to collective facilities | Incongruous views The total rate of local inhabitants' satisfaction with beauty of neighborhood | Questionnaire |
| | Services & facilities | Quality of educational services | Shortage of educational space Shortage of cultural space Shortage of commercial space Shortage of green space |
| Quality of healthcare- medical services | | Inhabitants' satisfaction with educational facilities in neighborhood | Questionnaire |
| Quality of cultural services | | Inhabitants' satisfaction with healthcare facilities in neighborhood | Questionnaire |
| Quality of commercial services | | Inhabitants' perception of the existing shortage of cultural space in neighborhood | Questionnaire |
| Quality of recreational space & leisure times | | Inhabitants' perception of the shortage of recreational facilities in neighborhood Need to recreational facilities specific to youth Shortage of green space Local mosque, place of spending leisure times, Local Park, and place for spending leisure times | Questionnaire |
| Security | Societal security | The problem of arrival the strangers The problem of the existing rascals and villains The problem of new constructions as crime-producing spaces | Questionnaire |
| | Security for transport | The rate of satisfaction with new road constructions throughout the neighborhood The rate of satisfaction with the status of sidewalks The rate of satisfaction with the existing deadlocks throughout neighborhood Inappropriate floor construction of pavements Inappropriate routes throughout the neighborhood Lack of adequate lighting in passages | Questionnaire |
| | Rate of density in neighborhood | The rate of satisfaction with rising of density The problem of crowded neighborhood | Questionnaire |

RESULTS AND DISCUSSION

Before dealing with results of questionnaire regarding the criterion of identity, total extracted statistics from these questionnaires are presented about period of residence in both localities here. The statistical results indicate that the majority group of inhabitant people in bazar neighborhood had older background for residence in this neighborhood compared to living people in Neighborhood of Imam Hassan Mojtaba (Neighborhood Phase I).

In Bazar Neighborhood, 12% of inhabitants were living for less than five years, 24% of them for (5-10) years, 32% for (10-20) years, and 27% of these peoples have been living for more than 20 years in this neighborhood while these figures are 34%, 34%, 29%, and 3% for inhabitants in Phase Neighborhood respectively. As a result, the inhabitants with more than 10 years residence background are the maximum number of people in Neighborhood of Bazar.

Identity

The following table shows the rate of score for factors of identity for localities.

Table (2): Mean scores of localities based on the sub-parameters of quality of identity (Source: Research findings)

| | | Group | N | Mean | SD | SE | t-value | d.f | Sig. |
|----------|--|---------------|-----|-------|-------|-------|---------|-----|-------|
| Identity | Quality of neighborhood relations | Bazar (Bazar) | 100 | 3.655 | 0.834 | 0.083 | -2.107 | 198 | 0.036 |
| | | Phase (Faz) | 100 | 3.895 | 0.776 | 0.078 | | | |
| | Quality of sense of belonging to neighborhood | Bazar (Bazar) | 100 | 3.755 | 0.821 | 0.082 | 2.435 | 198 | 0.016 |
| | | Phase (Faz) | 100 | 3.465 | 0.862 | 0.086 | | | |
| | Reminiscent factors | Bazar (Bazar) | 100 | 3.775 | 0.703 | 0.070 | 6.943 | 198 | 0.000 |
| | | Phase (Faz) | 100 | 3.010 | 0.848 | 0.085 | | | |
| | Emotional relationship of inhabitants with certain place in neighborhood | Bazar (Bazar) | 100 | 4.323 | 0.569 | 0.057 | 10.754 | 197 | 0.000 |
| | | Phase (Faz) | 99 | 3.175 | 0.901 | 0.091 | | | |
| | The total rate of inhabitants' satisfaction with neighborhood | Bazar (Bazar) | 100 | 3.658 | 0.704 | 0.070 | 1.432 | 198 | 0.154 |
| | | Phase (Faz) | 100 | 3.528 | 0.564 | 0.056 | | | |

4 important factors were explored in localities including quality of neighborhood relations, quality of sense of belonging to neighborhood, reminiscent factors and emotional relationship of inhabitants with the certain place in the given neighborhood. Concerning to quality of neighborhood relations, which are also indicated in this table, with respect to T-test, the mean value of quality of neighborhood relations (3.8) is slightly higher than this value in neighborhood of bazar (3.6) while the mean value of quality of sense of belonging to neighborhood in bazar neighborhood (3.7) is greater than in Phase Neighborhood (3.4) as well. Likewise, the statistical results show that the mean values of reminiscent factors and emotional relations of inhabitants with certain place in neighborhood are noticeably greater than in bazar neighborhood (Bazar) than Phase Neighborhood (Faz). And finally, rate of inhabitants' satisfaction in both localities regarding status of localities is approximately under the same conditions. It can be derived from these results, which due its older background, Bazar Neighborhood (Bazar) has been slightly exposed to demographic discharge and immigrants' dispatch to other places (like many localities in fabrics at central point of city). Therefore, quality of neighborhood relations in Bazar Neighborhood is ranked lower than in Phase Neighborhood (Faz). The existing places such as Shrine (Emamzadeh), Grand Mosque (MasjedJame), and Bazar Hosseiniyeh in Bazar Neighborhood may be deemed as an important criterion for higher score in some variables like emotional relationship among inhabitants with certain place at the given neighborhood, reminiscent factors, and also sense of belonging to the neighborhood. Thus, according to the conducted T-test in analysis of variable identity, the Bazar Neighborhood and Phase Neighborhood were scored 3.83 and 3.43 respectively.

Table (3): Mean scores of localities based on parameter of identity

| | Group | N | Mean | SD | SE | t-value | d.f | Sig. |
|-----------------|---------------|-----|-------|-------|-------|---------|-----|-------|
| Identity | Bazar (Bazar) | 100 | 3.833 | 0.502 | 0.050 | 5.541 | 197 | 0.000 |
| | Phase (Faz) | 99 | 3.415 | 0.562 | 0.056 | | | |

Vitality

This criterion is divided into two parameters of possible activity for various age groups in neighborhood and the existing nightly activities. Accordingly, this question was asked from the respondents: Does it necessitate to allocate some spaces including playing grounds for children, the space for women’s activity, recreational space specific to the youth, and place for gathering of old people and green space? The Diagram (2) shows the severe need for these spaces in both of localities in which the mean values of 4.03 in bazar neighborhood and 4.29 in Phase neighborhood signify dissatisfaction with deficiency of these spaces.

Table (4): Mean scores of localities based on sub-parameter of vitality

| | Group | N | Mean | SD | SE | t-value | d.f | Sig. |
|-----------------|---------------|-----|-------|-------|-------|---------|-----|-------|
| Vitality | Bazar (Bazar) | 100 | 4.038 | 0.591 | 0.059 | 3.387 | 198 | 0.001 |
| | Phase (Faz) | 100 | 4.296 | 0.480 | 0.048 | | | |

The Bazar Neighborhood, which includes density for newly- built constructions, there is no place for green space while in Phase Neighborhood conversion of the predicted green spaces in detailed plan into landfill has also made evident lack of Local Park and green space in the alleys and severe dearth of green space totally in this neighborhood.

The presence of nightly activities

The existing activity at night is a factor that exits the neighborhood from passive status and gives it power to defend from its security. In this regard, rather than analysis of the status of nightly uses and rate of lighting system throughout the neighborhood and especially at centers of neighborhood, the researcher has conducted some interviews with the inhabitants as well. The nightly uses in Bazar Neighborhood include Tele-ordered taxi system, drugstores while Tele-order taxi system is the only type of nightly uses in Phase Neighborhood. The supermarkets are maximally active up to 12:00PM in both localities so according to opinion of inhabitants, this system is not adequate for security and dynamism in the given place. In Bazar Neighborhood, quality of lighting system is only sufficient in 22-Bahman Street and only some main alleys ended to streets surrounding of fabric. Overall, there is no appropriate lighting system at the center of neighborhood and other places in this region.

Diversity

Despite of some similarity, the principles for formation and design of Bazar traditional neighborhood and Phase Neighborhood (contemporary urbanization) have distinct and substantial differences. We have compared some partial types of differences in matrix/ spatial structures from these two localities in subject of diversity. Focusing on these examples has provided deeper analysis on the subject, it is hoped that employing these principles reproduces concept of neighborhood and use the recent urbanization of the country. This part of study has been conducted by means of information from researcher and as conclusion the inhabitants’ viewpoints have been asked concerning to beauty of neighborhood.

Beauty

Two questions have been raised regarding parameter of beauty including incongruity of views and rate of general satisfaction with beauty of neighborhood. As it predicted, the criterion of beauty in both localities possesses very low score. It should be noted that like many other traditional localities, Bazar Neighborhood has been subjected to many changes and transformations as well and lack attention to oldness proportional to this fabric in new constructions and mal-management by the relevant organizations not only has caused serious damage for this neighborhood, but also it

can be declared explicitly that the neighborhood status is at level of explosion based on this criterion; namely, lands partitioning has been noticed mainly based on residential plates and for carriageway accesses and aesthetic factors (facades, kind, materials, definition of entrances, and green space etc) have been forgotten.

Table (5): Mean scores of localities based on sub-parameter of beauty

| | Group | N | Mean | SD | SE | t-value | d.f | Sig. |
|-------------------------------|---------------|-----|-------|-------|-------|---------|-----|-------|
| Beauty of neighborhood | Bazar (Bazar) | 100 | 3.050 | 0.601 | 0.060 | -0.419 | 198 | 0.676 |
| | Phase (Faz) | 100 | 3.090 | 0.743 | 0.074 | | | |

Access

This field has been classified into four components of educational, cultural, and commercial centers and green space. In detailed plan for Phase Neighborhood, the needed uses for a neighborhood such as (primary school, high school, medical centers, green space, and religious places) have been anticipated for the neighborhood center, but unfortunately except Javad Al-Aemeh Mosque, the rest urban uses have been forgotten and there is only one primary school with great distant from neighborhood center in this area. Thus, with respect to results of questionnaires, shortage of educational and cultural spaces in both localities are evidences for this fact that inhabitants in these localities are not benefitted from reasonable access to these centers.

Table (6): Mean scores of localities based on quality of access

| | Group | N | Mean | SD | SE | t-value | d.f | Sig. |
|--|---------------|-----|-------|-------|-------|---------|-----|-------|
| Ease of access to public facilities | Bazar (Bazar) | 100 | 3.593 | 0.636 | 0.064 | -7.325 | 198 | 0.000 |
| | Phase (Faz) | 100 | 4.155 | 0.621 | 0.062 | | | |

Services and facilities

This field is divided into two components including quality of services (educational, healthcare- medical, cultural, and commercial) and recreational space and for spending leisure time. Concerning to subject of educational, healthcare-medical, cultural and commercial, religious, and recreational services and spaces, the main axis in field study was this point that whether the existing spaces might meet inhabitants' satisfaction in terms of quantitative and qualitative dimensions or not. As a result, the questions regarding each of educational, healthcare, medical, cultural, and commercial spaces have been explored with non-parametric technique and by using Wilcoxon signed-rank Test13 and is seen that in general lack of satisfaction with quality of educational, healthcare, and medical services is felt in both localities where dissatisfaction with quality of these services might be observed more in Phase Neighborhood.

Table (7): Mean scores of localities based on quality of services and facilities

| Ranks | Group | N | Mean rank | Sum of Ranks |
|---|-------------|-----|-----------|--------------|
| Inhabitants' satisfaction with educational facilities in neighborhood | Bazar (Baz) | 100 | 107.14 | 10,713.50 |
| | Phase (Faz) | 100 | 98.37 | 9,386.50 |
| | Total | 200 | | |
| Inhabitants' satisfaction with healthcare and medical facilities in neighborhood | Bazar (Baz) | 99 | 108.64 | 10,755.50 |
| | Phase (Faz) | 100 | 91.45 | 9,144.50 |
| | Total | 199 | | |
| Inhabitants' perception of dearth of the existing cultural spaces in neighborhood | Bazar (Baz) | 100 | 72.81 | 7,280.50 |
| | Phase (Faz) | 100 | 128.20 | 12,819.50 |
| | Total | 200 | | |
| Inhabitants' perception of dearth of the existing commercial spaces in neighborhood | Bazar (Baz) | 100 | 87.43 | 8,743.00 |
| | Phase (Faz) | 100 | 113.57 | 11,357.00 |
| | Total | 200 | | |

The results of T-test indicate that score of variables of quality of recreational spaces and spending leisure times is the 3.5 in both localities. As a result, it can be implied that one of the problems in both localities is inadequate recreational spaces specified to youth and green space and parks. Thus, most of inhabitants have declared using recreational locations and spaces outside their own neighborhood.

Table (8): Mean scores of localities based on sub-parameter of vitality

| | Group | N | Mean | SD | SE | t-value | d.f | Sig. |
|--|---------------|-----|-------|-------|-------|---------|-----|-------|
| Quality of recreational space and place for spending leisure times | Bazar (Bazar) | 100 | 3.518 | 0.562 | 0.056 | -0.791 | 198 | 0.430 |
| | Phase (Faz) | 100 | 3.580 | 0.555 | 0.055 | | | |

Security

The presence of security in residential place is one of the paramount environmental features in the subject of quality of life. In this investigation,

Study on security has been conducted according to two factors of societal security and transport security where Bazar Neighborhood is placed at higher rank with score of 3.3 than Phase Neighborhood with score of 2.8 in terms of societal security problems. According to viewpoints from respondents, the highest problem is related to presence of rascals and villains and then arrival of strangers into Bazar Neighborhood. Migration of many numbers of Main local inhabitants is the reason for lack of security in Bazar old neighborhood and the reason that has been purposed for this migration by some of inhabitants, is not meeting the daily requirements for inhabitants and lack of sense of comfort in old fabric. Therefore, improving sense of belonging to neighborhood among inhabitants is the most necessary measure to achieve security in our residential localities.

Table (9): Mean scores of localities based on sub-parameters of security.

| | Group | N | Mean | SD | SE | t-value | d.f | Sig. | |
|----------|--------------------|---------------|------|-------|-------|---------|-------|------|-------|
| Security | Societal security | Bazar (Bazar) | 100 | 3.320 | 0.870 | 0.087 | 3.800 | 198 | 0.000 |
| | | Phase (Faz) | 100 | 2.870 | 0.804 | 0.080 | | | |
| | Transport security | Bazar (Bazar) | 100 | 3.280 | 0.463 | 0.046 | 3.015 | 198 | 0.003 |
| | | Phase (Faz) | 100 | 3.052 | 0.599 | 0.060 | | | |

Overall, according to respondents' views, in both Bazar and Phase Localities, variables of inhabitants' dissatisfaction with conditions of streets, sidewalks, pavements, and lighting system is perfectly obvious, although according to inhabitants' opinion in Phase Neighborhood fabric this condition is perceived better than in Bazar Neighborhood due to newer structure of the given neighborhood.

Considering this point may seem tedious and unnecessary, but its importance is revealed when we recall that many inhabitants in bazar have failed to solve the given easy and clear problems. It is a neighborhood in which living is difficult and it may lead the human gradually to challenge with its subjective image from living place and it is natural for human to be exposed to crisis.

Table (11): Mean scores of localities based on parameter of security

| | Group | N | Mean | SD | SE | t-value | d.f | Sig. |
|----------|---------------|-----|-------|-------|-------|---------|-----|-------|
| Security | Bazar (Bazar) | 100 | 3.300 | 0.549 | 0.055 | 4.504 | 198 | 0.000 |
| | Phase (Faz) | 100 | 2.961 | 0.516 | 0.052 | | | |

The tolerant density and capacity in neighborhood

Density has been noticed as a serious problem and concern in residential localities in this study as well. Two questions were asked from the inhabitants regarding the variable of density including rate of satisfaction with rising of density and problem of crowded neighborhood. According to respondents' view, in Bazar Neighborhood 54% of inhabitants opposed to rising of density and 39% of them were disagreed with this issue in Phase Neighborhood. It should be implied that in Phase Neighborhood with average level of demographic density, some of inhabitants succeeded to convert arid lands into residential spaces in order to improve societal security in the given neighborhood.

Table (12): Mean scores of localities based on quality of density

| | Group | N | Mean | SD | SE | t-value | d.f | Sig. |
|---------------------------------|---------------|-----|-------|-------|-------|---------|-----|-------|
| Rate of density in neighborhood | Bazar (Bazar) | 100 | 2.885 | 0.762 | 0.076 | 1.155 | 198 | 0.249 |
| | Phase (Faz) | 100 | 2.750 | 0.886 | 0.089 | | | |

CONCLUSION

The models of evaluation from residential environments, especially regarding satisfaction, may be effective in recognition of status quo, awareness of strong points, defects, and possible deficiencies by aiming at improvement of quality in residential environments. In this regard, one of the best evaluation models about the existing condition is their residential location that is directly and indirectly related to hierarchical model and comparison of inhabitants' satisfaction and requests.

In the present research, the spatial principles in neighborhood were investigated including identity, vitality, diversity, access, services, security, and density in two Bazar Neighborhood (Bazar) and Imam Hassan Mojtaba (Phase-I). The qualitative level of localities was under the same conditions including vitality, services, access, and density. It should be noted that the higher percentage from inhabitants in both localities (47% in Bazar neighborhood and 44% in Phase Neighborhood) tends to change their neighborhood; in other words, these localities cannot meet various, variable, and different requirements of people based on the changes under their economic, social, and demographic conditions. Preparation of green spaces and recreational and cultural centers, provision of suitable platform for balanced and adequate distribution of services as well as addressing matrix- spatial aspects of neighborhood especially are some of requests from inhabitants in both localities.

Approximately a half of inhabitants from Bazar Neighborhood had a long background in terms of living in that neighborhood at the same time there is sense of belonging to place among inhabitants toward their neighborhood at higher level. The reminiscent factors such as bazar, mosque, religious shrine (Emamzadeh), Hosseiniyeh (Bazar) in neighborhood as well as strong emotional relation between inhabitants with these symbols in Bazar Neighborhood have caused this neighborhood to possess higher rank in terms of identity with score of 3.8 compared to Phase Neighborhood (3.4). The objective observations from Bazar Neighborhood indicate that leaving away this neighborhood by urban managers may create other different future for this neighborhood.

Although the result of study has shown the preference of this neighborhood in terms of parameter of identity, some other cases is seen around this neighborhood, which reflect ignorance of urban managers to this precious traditional neighborhood. Alternately, due to oldness of this neighborhood in terms of discharging wastewaters and ground waters for natural and administrative problems, this neighborhood is not under appropriate conditions. Therefore, the transport security in this neighborhood is at very low level.

The findings indicate that despite of satisfied factor of identity in Bazar Neighborhood, variable of security has the lower score in comparison with in Phase Neighborhood. Thus, Security factor with score of 3.3 in Bazar Neighborhood compared to this score in Phase Neighborhood (2.9) may show further satisfaction of Bazar Neighborhood regarding to this issue.

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